

Auto Casualty, Workers' Comp

## How One Insurance Carrier Reduced Costs to Pay Medical Bills By 92%

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A large insurance carrier faced an even larger problem: paper provider payment processing.

Since the client was facilitating these payments internally, they didn't even realize that the process was creating a significant internal expense. They weren't aware of the massive expense reductions digital payment processing could deliver.

We worked with this insurance carrier to identify all costs related to paper provider payments — including "hidden" costs within labor and materials. We also helped the client realize the potential for automation, efficiency, and compliance that digitization allows.

After the client understood the potential ROI behind electronic payments, they made the switch...

...And saw a 92% reduction in medical bill costs as a result. We helped them drastically reduce costs for payment, remittance, and payment processing. Get full access to the case study today.



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